

QUALITY POLICY

The most important goal is customer satisfaction

- Meeting and exceeding customer needs and expectations.
- Flexible service, cost-effective and high-quality products
- Keeping the promised delivery time.

Quality policy and objectives

"The management is committed to communicating with the organization and ensuring that operations go according to instructions

-The consequences are acknowledged if the requirements are not followed

-Processes and each of their areas are constantly being developed

-Everyone knows their responsibilities and goals and is responsible for the quality of their own work.

Customer and Legal requirements and the needs of stakeholders

-The management communicates to the entire organization about these

-Own processes are monitored

-Necessary conclusions and improvements together with the customer and stakeholders

-The entire organization is committed to the continuous improvement of the quality management system.



Customer satisfaction



Planning



Legal requirements